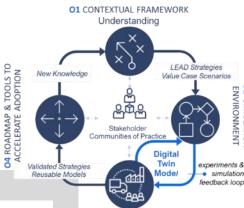
Adaptive last-mile, low-emission logistics in support of the on-demand economy through "digital twins."







Innovative business models



Agile freight storage and distribution



Low emission delivery vehicles



O3 EXPERIMENTS IN REAL LIFE LIVING LABS

Adaptation of digital twin to intervention area context with city data – Logistics Solutions



Smart datadriven logistics solutions









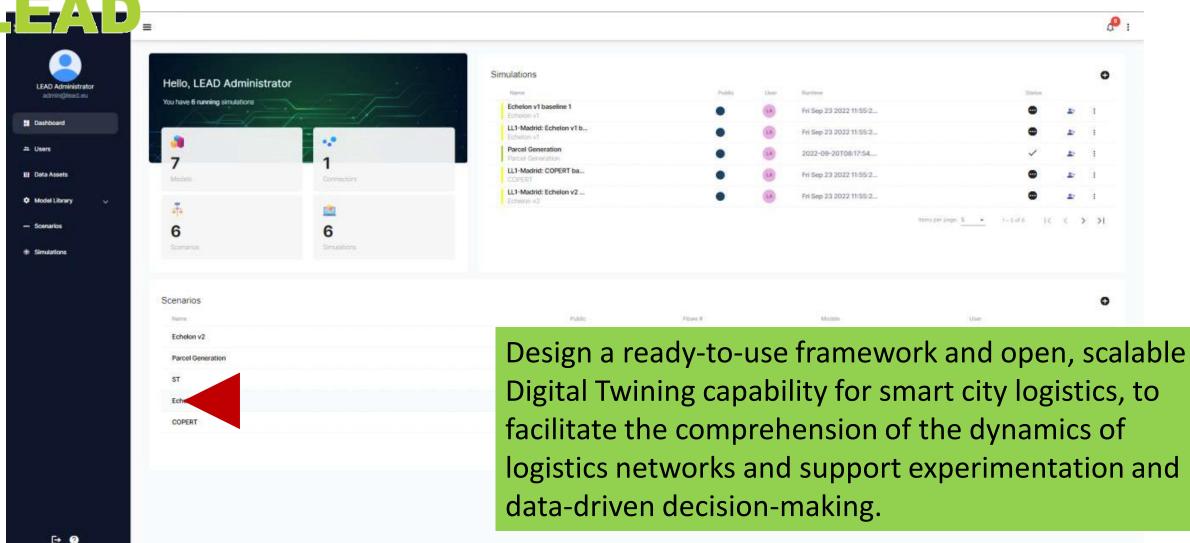








Digital Twin platform









1. SUMPs and SULPs guidance tool (VMZ)



2. Freight-efficient land use strategy (IBV)



3. UCC location and integrated planning KIT (VMZ)



4. On-street loading zones planning tool (VMZ)



5. Active UVARs and city regulations tools (MUNI)



6. Knowledge powerhouse for urban logistics (EITUM)



7. Dynamic curb side management (ETRA)



8. Dynamic management of pick-up/drop-off points (MUNI)



9. IT Pop-Up delivery points management tool (ETRA)



10.Logistics operator monitoring system and incentives tool (MUNI)



11. Congestion forecasting and safe route planning (ETRA)



12. Advanced Management IT Cockpit of Shared Facilities (ETRA)









The Madrid 360 SUMP includes 10 strategic axes, 32 measures and 121 actions ...



Healthy



Sustainable



Smart



Safe

7. Promoting technological change and optimizing urban logistics

- Promotion of microhubs for sustainable last-mile delivery
- Creation of lockers for e-commerce in intermodality hubs
- Smart reserve system for loading and unloading
- Encouraging the shift to cleaner vehicles
- Restriction of access for polluting vehicles (LEZ)













Smart reserve system for loading and unloading: DUM360

The City Council has implemented the first strategy for the **Urban Distribution od Goods (UDG) 360**. The strategy comprises ten measures to promote a more **efficient and sustainable logistics model** that allows a **greater agility** for the operators.

- The development of an App to know in real time the occupancy levels of the cargo areas.
- The installation of reservation sensors to obtain better usage information.
- The increase in the number of cargo areas for the distribution of goods.
- The extension of the cargo operations schedule
- New signage implementation.

- The formation of a new incident management team to support the industry and control the correct functioning of the system.
- 7 The enhancement of micro-hubs by public and private collaboration and the promotion of night time distribution of goods.
- The installation of new lockers for e-commerce.
- The promotion of an environmentally friendly transition of the UDG vehicles.
- 10 The creation of an UDG forum to implement further initiatives coming from stakeholders engagement.



The new **App DUM Madrid 360** has been launched as a key measure of the strategy. It is exclusively developed for **professional users**, it **digitalises** the whole delivery system and **automatizes** the usage control of the cargo bays. The App has three objectives: **Optimise de usage** of the reservations, allowing a greater availability of them, **reduce pollution** by reducing unnecessary lengthen trips and **put an end** to parking breaches.





THANK YOU!

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