

## Introduction to the joint online survey

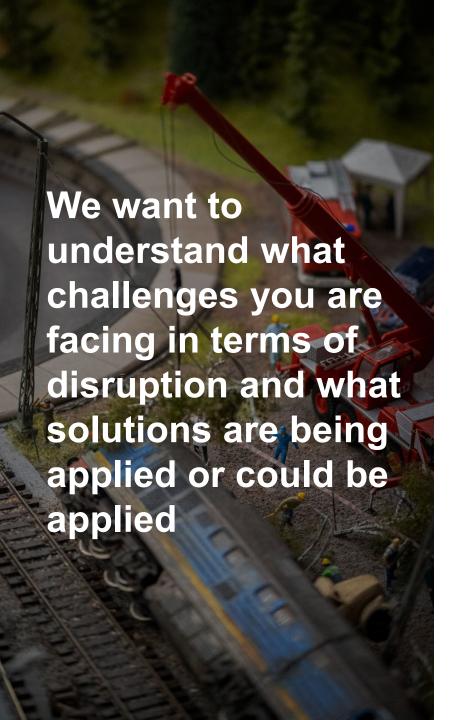
11.01.2024 | Webinar "New concepts and approaches for resilient and green freight transport and logistics networks against disruptive events"

Lillian Hansen (SINTEF) & Lars Klapper (FIR at RWTH Aachen)











What is your role in the multimodal transportation network?



What challenges do you face in your day to day operations?



Which disruptions did you face in the past? How did you deal with them?



How could a digital solution mitigate the impact of future disruptions?

# The survey explores the current challenges and disruptions experienced by stakeholders in multimodal logistics networks

Category	Reasoning	Example
Demographics	Basic understanding of the survey respondents	Role in the organization, knowledge of TEN-T corridors,
Value contribution	Role in the logistics industry and position in the value chain	Relevant modes of transportation, IT systems in use,
Challenges	Identifying the most important challenges and relevance of different categories of challenges	Cost challenges, regulatory challenges, infrastructure challenges,
Disruptions	Asses the impact of disruptions on the respondent's organisation	Occurrence of disruptions in the past 5 years, severity of consequences,
Handling strategies	Understand how organisations deal with disruptions	Formalized system to handle disruptions, handling strategies,
Environmental aspects	Environmental impact of handling strategies	Relevant aspects when considering handling strategies/solutions,
Resilience	Learn about the respondent's organisational resilience	Importance of attributes to organizational resilience,
Possible solution	Get a basic understanding of critical requirements for a solution	Requirements for a possible solution,

The **number and selection of questions** depends on the **stakeholder's role** in the multimodal logistics process and **previous answers**.





#### **Design of the study**

Data- and theory driven development of survey questions

First round: Want to **widen our "horizon"** – e.g., what types of disruptions have affected stakeholders, what different types of impact has it had, and what are strategies and barriers to handling them.

Second round: Add questions, add answer categories provided by the other respondents, give respondents the chance to reconsider their viewpoints – while presented aggregated answers from first round.





#### Link to the survey



https://app2.welphi.com/Pages/RedirectPage.aspx?Py8pSeNwx ntre9y0udSoQ2w7mkgT0zrnq/5Q6WJC4mCawcPerYs1kvGeuUA Bei+d







#### **Answering the survey**







#### SARILxReMuNet | Round 1 | Informed consent page

Your answers will be handled with full confidentiality. You can read more about your rights and aims of the projects, and who to contact for more information by following this link: <u>SARIL and ReMuNet survey - SINTEF</u>

If you have any concerns or questions as a respondent to this survey, you can contact: <u>Lillian.hansen@sintef.no</u>, or look to the information page.

By clicking "I consent", I agree to participate in the survey, and agree that my information will be processed until the project is completed.

4% ← BACK

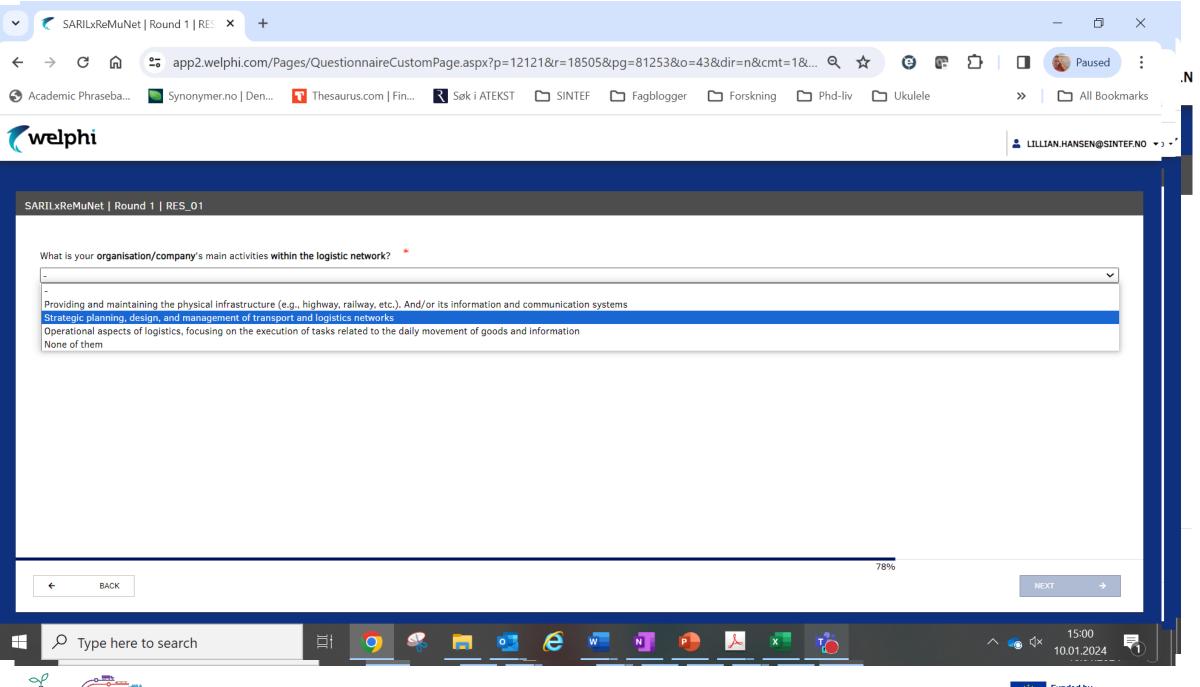
I DO NOT CONSENT

I CONSENT





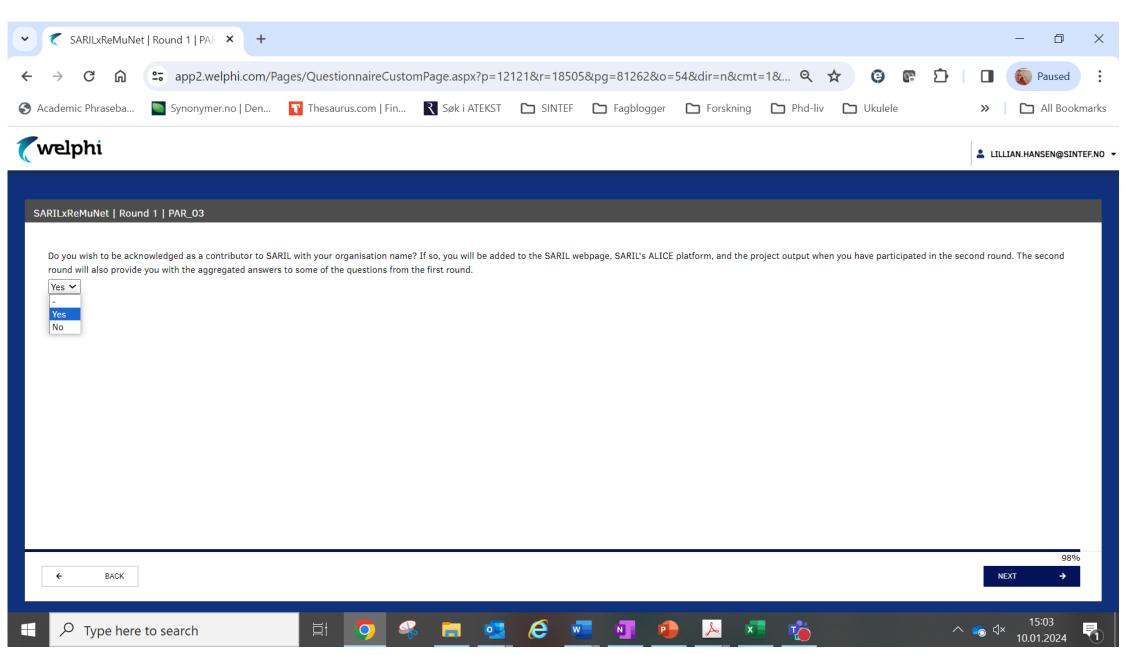




















Any immediate questions or comments?





#### Get in touch with us about the survey



**Contact Person SARIL** 

#### **Lillian Hansen**

Research Scientist SINTEF Community lillian.hansen@sintef.no



Contact Person ReMuNet

### **Lars Klapper**

Project Manager FIR at RWTH Aachen University Lars.klapper@fir.rwth-aachen.de





